



Signhills Academy

Working Together

Our Partnership with Parents and Carers

At Signhills Academy we believe that children are happiest and most successful when home and school work closely together. This document sets out the ways in which we can support each other to give your child the very best experience during their time at the academy.

We want every child to feel safe, be happy and make excellent progress. That happens most effectively when parents, carers and staff share the same expectations and work as a team.

The commitments set out below are not a contract or a set of rules. They outline our understanding of what works best for children. We hope you will find them helpful, and we look forward to working alongside you throughout the year.

What We Promise

At Signhills Academy we are committed to working in partnership with every family. As part of that partnership, we will:

- Provide a safe, welcoming and stimulating learning environment where every child can thrive.
- Deliver high-quality teaching that supports every child to achieve their potential.
- Set clear expectations of behaviour and apply them fairly and consistently.
- Communicate openly with you about your child's progress, wellbeing and any concerns.
- Listen to you and work with you to resolve any difficulties.
- Celebrate your child's achievements and support them through challenges.
- Keep you informed about school life through regular updates, newsletters and events.
- Be approachable, professional and responsive.

How You Can Help Your Child Succeed

Attendance and Punctuality

Children who attend school regularly and arrive on time make better progress, build stronger friendships and feel more confident in their learning. Every day matters; even short absences can mean children miss key teaching and find it harder to catch up.

We ask that you:

- Ensure your child attends every day the academy is open, aiming for at least 97% attendance.
- Make sure your child arrives on time each morning, ready to start the day.
- Avoid booking holidays during term time.
- Contact the academy on the first morning of any absence, giving a clear reason.
- Arrange medical and dental appointments outside school hours wherever possible.

Uniform

Wearing the correct uniform helps children feel part of the academy community, removes distractions and allows them to focus on their learning. It also teaches children the importance of being well-presented and ready for the day ahead.

We ask that you:

- Send your child to school in the correct uniform each day.
- Ensure all clothing and belongings are clearly named.
- Speak to the academy if you are having difficulty providing any items of uniform.

Homework and Home Learning

Learning at home reinforces and extends what children learn in school. Reading regularly with your child, practising key skills and completing set tasks all make a significant difference to their progress and confidence.

We ask that you:

- Support your child to complete homework tasks on time.
- Read with or listen to your child read regularly, preferably daily.
- Provide a quiet space for homework where possible.
- Encourage your child to talk about what they have been learning.
- Let us know if your child is finding homework too difficult or too easy.

Behaviour

Children thrive when expectations are clear and consistent between home and school. When families support the academy's approach to behaviour, children feel secure and can focus on learning and building positive relationships.

We ask that you:

- Talk to your child about the importance of being kind, respectful and responsible.
- Support the academy's behaviour expectations and any consequences that may be applied.
- Help your child to understand the impact of their behaviour on others.
- Encourage your child to resolve disagreements calmly and to seek help from an adult when needed.
- Speak to school staff if you have any concerns about your child's behaviour or the behaviour of others.

Communication and Engagement

Children benefit enormously when they see that home and school are working together. Attending events, keeping in touch and being involved in your child's education sends a powerful message about how much their learning matters.

We ask that you:

- Attend parents' evenings and, where possible, other school events.
- Read and respond to communications from the academy promptly.
- Keep the academy informed of any changes to contact details, medical information or family circumstances that may affect your child.
- Raise any concerns or questions directly with the academy at the earliest opportunity.
- Support your child's involvement in school activities and enrichment opportunities.

Wellbeing

Happy, healthy children learn best. If something is troubling your child — whether at school or at home — we want to know so that we can help. Working together early can prevent small worries from becoming bigger problems.

We ask that you:

- Let us know if your child is worried, upset or experiencing difficulties.
- Support your child to develop healthy routines around sleep, diet and physical activity.
- Talk to your child about their feelings and encourage them to speak to a trusted adult in school.
- Engage with any additional support or interventions that the academy offers.

Online Safety

Children increasingly live part of their lives online, and the habits they develop now will shape how they use technology in the future. Parents and carers play a vital role in helping children stay safe and make good choices online.

We ask that you:

- Take an active interest in your child's online activity.
- Ensure appropriate parental controls and privacy settings are in place on devices your child uses.
- Talk to your child about staying safe online and what to do if something worries them.
- Be aware of age restrictions on social media platforms and online games.
- Let the academy know if you become aware of any online safety concerns involving any of our children.

Respect and Working Together

Children learn from the relationships they see around them. When adults model respectful, constructive communication, children learn to do the same. We are committed to treating every family with courtesy and respect, and we ask for the same in return.

We ask that you:

- Treat all members of the academy community, staff, other parents and children, with courtesy and respect.
- Raise any concerns calmly and directly with the appropriate member of staff.
- Avoid discussing concerns or complaints about the academy, staff or other families on social media.
- Support your child to be a positive member of the school community.
- Work with us in a spirit of partnership, even when we may not agree on everything.

Thank you for taking the time to read this document. We genuinely value the support of every family and believe that when we work together, every child benefits. If you have any questions or would like to discuss anything set out above, please do not hesitate to get in touch.